



RELIABLE
POWER FOR A
SUSTAINABLE
WORLD

CAPABILITIES OVERVIEW

AN INTRODUCTION TO RIELLO UPS

Riello UPS is a manufacturer of uninterruptible power supplies (UPS) based in Verona and Milan, Italy. With R&D focus being exclusively on producing UPS systems, Riello UPS has the flexibility and agility to design innovative power solutions to meet specific end-user requirements. With a global customer base, Riello UPS has proved to be a strong player in the power quality industry. RIELLO UPS' mission is to provide solutions that guarantee power continuity, quality, and sustainability.

Why we're a leader in mission critical applications

- Over 25 years' experience in the supply and service of power quality systems for mission critical applications.
- Extensive field service coverage.
- Depended upon by key global accounts for power continuity and support.
- R&D focused on innovative engineering of power systems.
- Worldwide Distribution Network.
- Recipient of Global awards for engineering and design.

ENERGY AND SUSTAINABILITY

Riello UPS is constantly developing solutions that are aimed at increasing power quality, reducing power consumption, increasing efficiency, and actively participating in the promotion of sustainability.

Riello UPS invests in environmentally friendly projects involving the development of new technologies for harvesting clean and renewable energy sources.

Riello UPS' social commitment aims to help the present as well as shape a bright future, combining the inevitable need for energy with environmental protection.

We're the first European Manufacturer to identify its products in terms of ECO energy efficiency ratings.



Riello UPS offers a complete range of single and three phase UPS systems from 400 VA to 6.4 MVA, for applications ranging from home offices to large industrial plants and data centres



Data centre Area

- Data centres
- Server farms
- Telecommunications and IT
- Banks and insurance companies



Industry Area

- Oil and Gas
- Power Generation, T&D
- Water treatment
- Instruments and process monitoring
- Emergency systems



Emergency Area

- Hospitals
- Railway stations
- Stadiums and sports centres
- Shopping centres
- Schools
- Public buildings



Transport Area

- Railway stations
- Airports
- Toll gates
- Marinas



SoHo Area

- Entertainment systems
- Personal computers
- xDSL connections
- POS systems



E-medical Area

- Back up of auxiliary power supply systems
- Operating theatres
- Hospital services



Extensive range of onsite service and support

- **ELECTRICAL INSTALLATION**
Our work covers all the components, cables, circuit boards and miniature circuit breakers required to connect the UPS to the mains supply. We understand that time is precious for all organisations, so installation can be arranged either during or outside of normal working hours.
- **UPS HEALTH CHECKS**
Our specialist UPS Health Checks give you the peace of mind that your units are running at peak performance and optimum efficiency. Fully certified UPS engineers will conduct a thorough inspection of your entire system, check all components and install the latest firmware updates to ensure your UPS is in prime condition.
- **TECHNICAL SITE AUDITS**
Our expert engineers carry out inspections of electrical wiring, use thermal imaging cameras to detect potential 'hot joints', and collect device data including power usage, load sizing, mains output and harmonics. We'll then produce an in-depth report full of actionable recommendations.
- **BATTERY MAINTENANCE AND REPLACEMENT**
Riello UPS' on-site battery testing examines the performance and reliability of your UPS battery bank. Riello UPS can source suitable replacement cells and install on-site. We will remove, transport and dispose of your old or waste batteries in a safe and fully compliant manner.
- **COMMISSIONING AND SITE ACCEPTANCE TESTING**
Our comprehensive commissioning and SAT testing gives you the technical assistance to guarantee your system is installed safely and correctly to certified standards. Our expert engineers will ensure installation has been completed correctly, carry out necessary final checks, and power up the system so it's ready for action.



MAINTENANCE PLANS AND EMERGENCY SERVICES

As with all our maintenance services, flexibility is vital, and the client's needs come first. To ensure a seamless customer experience all visits are arranged by our scheduling team in advance, to accommodate a service time suitable with the sites requirements.

Our primary maintenance packages consist of: a preventative maintenance plan, comprehensive care and service plan excluding batteries, and a full comprehensive care and service plan that is "all inclusive". Guaranteed response times to site ranging from 4 - 12 hours are available as part of any service level agreement. Additionally we deliver a 15 minute response by technical personnel who provide immediate phone support prior to arriving onsite.

Maintenance packages can be tailored to satisfy even the most unique requirements, whether this means completing work overnight, on a weekend or with the provision of additional maintenance visits, we can build a package just for you!

Services	PMP Preventative Maintenance Plan	CSP *Ex Batts* Comprehensive Care and Service Plan	CSP Full Comprehensive Care and Service Plan
24/7 Technical Support Preventative	✓	✓	✓
Maintenance Visit(s)	✓	✓	✓
Discounted Parts and Labour	✓	✓	✓
Guaranteed Response Time To Site	✓	✓	✓
Remedial and Call Out Labour Included		✓	✓
UPS Hardware Coverage Included		✓	✓
Battery Coverage Included			✓



24 HOUR SUPPORT AVAILABLE - CALL US ON 1300 138 773



#WeAreRielloUPS

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